



FAQ Elevation NYE

Cancellations

All tickets purchased to attend NYE Elevation at the Eureka Tower are non-refundable tickets which is listed under the Terms and Conditions, and agreed to at the time of booking. No refunds will be provided.

Dress Code

This year we will be having a disco flavour to the event, and encourage those who are willing, to dress up for the occasion. We ask that you dress in a minimum of smart attire for the evening. A collared shirt for men is not a necessity but preferred. Avoid wearing ripped jeans, thongs, tracksuits, sportswear or any clothing with offensive language on it. On the night, if required final decision will be at management discretion. Further clarification can be advised with management at the Eureka 89 office on 9693 8889

Event Timings

Doors will open to both gold and silver tickets at 8pm. Silver tickets conclude at 1am, and gold tickets conclude at 2am.

Gold Ticket Info & Access

This gives you access to both level 88 and level 89. Access to level 89 premium event space is only valid with the purchase of a *gold ticket*. You will also have substantial canapes, beer, sparkling wine, still wine and a drink card for 5 basic spirits per person.

Silver Ticket Info & Access

You will be celebrating on level 88 only and this includes canapes, beer, sparkling wine and still wine.

Seating, Reservations & Views

Elevation is a standing cocktail style event. The windows on both Level 88 and 89 are floor to ceiling high. There will be some seating within the venue and we encourage those who are after securing a seated spot to arrive early as it is first in first served. No reservations are taken for seating.

Can children attend this event?

This event is for patrons over the age of 18. Security reserves the right to ask guests for proof of age upon entry. Any person not willing to comply will be refused entry.

Responsible Service of Alcohol

Elevation is an over 18's age event. Eureka 89 management and staff adhere to strict State of Victoria Responsible Service of Alcohol regulations and all guests are required to adhere to these regulations. Venue management reserves the right to exclude or eject any objectionable persons from the premises.

Food & Beverages

There will be roving canapes throughout the evening. We encourage you to have a light snack prior to arriving on the night if you may be concerned about the timing of food service, due to the later start time of the event. Dietaries can be catered for, please advise of any requirements at the time of booking in the appropriate section.

A range of alternate beverage options will be available to purchase outside your ticket package.

Smoking

There are two designated smoking areas available on the evening.

Security

Upon arrival you will be required to show your tickets as proof of purchase. From there you will be asked to pass through a security scanner and to present all bags for inspection. We do not allow pass-outs to come in and out of the venue during the event.